

28<sup>th</sup> September 2011

Joanna Blackbird  
Deal Direct Blinds  
33 Blandford Square  
Newcastle upon Tyne  
NE1 4HZ

Dear Joanna

I wish to take this opportunity to thank you for the excellent service you provide me and my business.

As a small family run business myself, I appreciate the personal service you provide, you and your team are always going the extra mile to help in any way possible.

Having used other blinds companies in the past and not had satisfactory service, I would have no hesitation in recommending you to anyone looking for a high quality, cost effective, friendly, efficient service.

Many thanks and keep up the good work.

Yours sincerely

*K Buckland*

Kathrine Buckland  
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